

Smart Glasses and Wearable Recording Devices

Member, Visitor, Volunteer, and Vendor Policy

Effective Date: May 1, 2026

Last Updated: May 1, 2026

1. Policy Statement and Intent

The Glenridge on Palmer Ranch, Inc. (“we,” “us,” or “our”) is a private Life Plan community. Entry onto our premises is a privilege, not a right, and is conditioned on compliance with community policies, including this one. Our Members are private individuals who have chosen to make their home here. They have a reasonable and legally protected expectation that they will not be photographed, filmed, or recorded without their knowledge and consent.

Smart glasses and other wearable camera devices present a unique and serious threat to that expectation because they are designed to be indistinguishable from ordinary eyewear. A device that looks like sunglasses can record high-definition video and audio, livestream to the internet, and use AI to identify individuals – often with no visible indication that recording is occurring.

This policy applies to all Members, as well as to all visitors, volunteers, and vendors (collectively, visitors, volunteers, and vendors are referred to in this policy as “visitors”) who enter community premises. It sets a default prohibition on all wearable recording devices and provides a narrow approval pathway for documented exceptions.

Florida law independently prohibits unauthorized recording on these premises. Members or visitors with questions about their legal obligations should consult their own attorney.

2. The default rule: Wearable recording devices are prohibited

No Member or visitor may bring onto community premises, or use on community premises, any wearable recording device (a “covered device”), unless that Member or visitor has received prior written approval under Section 3 of this policy.

A wearable recording device means any device worn on the body that is capable of capturing, recording, livestreaming, transmitting, transcribing, or analyzing images, video, audio, biometric identifiers, or location data. Covered devices include, without limitation:

- Smart glasses of any brand, including Meta Ray-Ban, Oakley Meta, Snap Spectacles, Apple Vision Pro, Google Glass, and any successor products
- Body-worn cameras, lapel cameras, and badge cameras
- Smart wristbands, smart rings, or neural wristbands paired with a camera
- AI-transcription earbuds worn with a paired camera
- Any other eyewear, headwear, jewelry, or accessory with an embedded camera or microphone capable of wireless transmission

This prohibition is not limited to any particular area of the community. It applies across all community premises, including parking areas, lobbies, common spaces, dining facilities, and any other area to which visitors are given access. The prohibition is on the device being present and powered on – not merely on active, intentional recording.

Ordinary eyewear with no recording, transmission, or AI capability is not covered by this policy and is never restricted. A device is covered only if it has a camera, microphone, or wireless transmission capability beyond ordinary hearing aids. In addition, Members may use devices otherwise covered by this policy in their private residences or rooms.

3. Exceptions to this policy require written approval

The Executive Vice President (evp@theglenridge.com) or their written designee may approve a Member or visitor's use of a covered wearable device in limited circumstances. Approval is not guaranteed and will not be granted unless the community is satisfied that Member privacy and safety can be adequately protected. Any visitor who believes they have a legitimate need to bring a covered device on to community premises must submit a written request before arrival. Requests submitted at the door will not be approved in real time. Plan ahead.

A. Grounds for approval

Approval may be granted on the following grounds:

1. **Medical or disability necessity.** A Member or visitor whose smart glasses incorporate prescription lenses, assistive-vision technology, live captioning, or other clinically necessary functionality may request approval. The request must include documentation from a treating healthcare provider identifying the functional need and explaining why an alternative device, such as ordinary prescription lenses, a handheld magnifier, or a single-purpose assistive device, is insufficient. If approved, the camera and microphone will be physically disabled and sealed, or the device will be otherwise configured so that it cannot record, transmit, or livestream on community premises. Approval of a medically necessary device does not confer any right to record.
2. **Authorized business purpose.** A vendor or contractor whose work requires a wearable camera device for a specific, documented operational purpose, for example, a remote-consultation device used by a contracted clinical partner under a signed service agreement, may request approval. The request must identify the device, the specific task, the area of the community involved, and the vendor's agreement to disable all non-essential functions. The community will not approve general-purpose consumer smart glasses for business use; the device must be suited and configured specifically for the approved task.

Personal preference, convenience, or the fact that the Member or visitor purchased prescription lenses in a smart-glasses frame are not grounds for approval. The community is not obligated to accommodate ordinary consumer use of recording-capable eyewear.

B. Conditions that apply to all approved devices

Even when approval is granted, the following conditions apply without exception:

- The camera and microphone must be physically disabled, covered with a tamper-evident seal, or otherwise rendered non-functional for the duration of the visit. The community may inspect the device before entry.
- The Member or visitor may not remove the seal, re-enable the camera or microphone, or use any recording, livestreaming, or AI-identification feature while on community premises.
- The approval covers only the specific device, specific visit, and specific areas listed in the written approval. It does not carry over to future visits.
- Florida's all-party consent requirement (§ 934.03) applies regardless of approval. Even an approved device may not be used to record any audio without the prior consent of all parties.

- The Member or visitor must carry the written approval and make it available to any community staff member who asks.

C. Requesting approval

Submit a completed Wearable Device Approval Request to the Executive Vice President no later than 72 hours before the scheduled visit. The community will notify the requestor of the decision in writing. Emergency requests will be considered on a case-by-case basis and are not guaranteed.

4. Conditions of entry and enforcement

This policy is posted at every public entrance to the community. Entry on to community premises constitutes acknowledgment of and agreement to comply with this policy. Visitors who are unwilling to comply will be denied entry. Community staff may ask any Member or visitor whether they are wearing or carrying a wearable recording device. Members and visitors must answer truthfully. If a Member or visitor is found to be wearing a covered device without written approval, staff will ask the Member or visitor to power off and store the device, surrender it to staff for safekeeping during the visit, or leave the premises. The community reserves the right to refuse entry or to require a visitor to leave at any time for violation of this policy.

This policy is incorporated by reference into all vendor agreements, service contracts, and purchase orders entered into by us. Vendors are responsible for ensuring that their employees, subcontractors, and agents who enter community premises are aware of and comply with this policy. Violation of this policy by any vendor personnel is a material breach of the vendor agreement and grounds for immediate termination of the contract without penalty to the community. Vendors may be held liable for damages arising from their personnel's violations, including any legal costs the community incurs as a result.

5. Community remedies and law enforcement referral

We reserve all legal remedies available to us for violations of this policy, including:

- Immediate removal from the premises
- Permanent revocation of access privileges
- Termination of any vendor agreement without further obligation to the community
- Civil action for trespass, invasion of privacy, breach of contract, and any other applicable cause of action
- Referral of the matter to local law enforcement for investigation of potential violations of Fla. Stat. §§ 934.03 and 810.145

The community will cooperate fully with law enforcement, DCF, AHCA, and any other regulatory agency that investigates a violation. Members or visitors who violate this policy remain personally liable under Florida law for any harm caused to Members, staff, or the community.