

**The Glenridge on Palmer Ranch  
Health Care Visitation Policy**

**The health and safety of our members and staff remains our #1 priority.**

Visitation is open 24-hours a day, 7 days a week. All visitors are required to follow the facility's infection control policies and procedures. Education will be provided on an as-needed basis for all visitors. In the event PPE is recommended for visitors, the facility will provide the appropriate PPE. Masks and up-to-date Covid-19 vaccinations are encouraged but not required. In-person visitation is permitted in all of the following circumstances, unless the member objects:

1. End-of-life situations.
2. A member who was living with family before being admitted to the facility is struggling with the change in environment and lack of in-person family support.
3. The member is making one or more major medical decisions.
4. The member is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
5. A member who needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
6. A member who used to talk and interact with others is seldom speaking.

**The only restrictions related to visitation are as follows:**

**DO NOT VISIT if you:**

- \*had a positive COVID test within the last 10 days,
- \*have any symptoms of COVID,
- \*have had a fever in the last 24 hours, or
- \*have any other symptoms of illness

**You may return for a visit after:**

- \*at least 10 days have passed since receiving a positive COVID test
- \*all symptoms of COVID have resolved
- \*more than 24 hours have passed since having a fever **and**
- \*all other symptoms of illness have resolved

**If you have any questions related to the facility's visitation policies and procedures, please contact the**

**Director of Health Services at 941-552-3591.**